

# CHAT MODULE



Chat communication for participants is available on the following subpages of the online event platform:

- 1. In the networking module
- 2. For the live stream(s) of the individual stages/sessions
- 3. On the partner pages

# IN THE NETWORKING MODULE



#### Visibility

- The participant has the possibility to chat with other participants, partners and speakers by <u>direct search</u> or by selecting so-called "matches"
- All chat contacts are displayed in a contact list and it is possible to switch / jump between chat communications (inbox)
- New messages are displayed by icon

#### Chat organization

- Before any chat communication, a participant must send a contact request to another participant, partner or speaker
- A contact request must be confirmed or can be rejected before communication

#### **Function**

Sending text messages

# LIVE STREAM(S) OF THE STAGES/SESSIONS

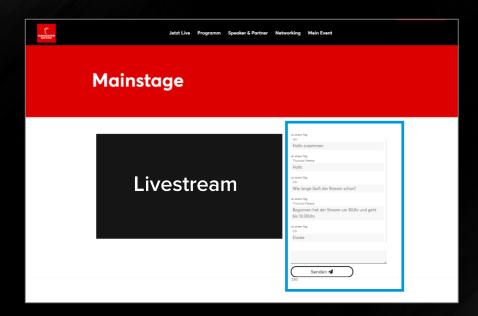


#### Visibility

The chat appears at the right of the live stream

### Chat organization

- This chat enables direct contact to other participants, partners and speakers while watching livestreams
- The control of the chat (which persons are displayed?) is controlled in the networking module



# ON THE PARTNER PROFILE



#### Visibility

- In the partner profile the respective partner has the possibility to define several employees from his company as contact persons for participants.
- The contact persons are visible to participants at all times and are displayed in grey and "unavailable" when "busy" and/or "inactive"
  - The respective employee can maintain this status independently

#### Chat organization

 By selecting the desired contact person, a video / chat room opens and the participant can get in touch with the employee

